



BOARDING CONTRACT

OWNER'S DETAILS:

Name: _____ Address : _____

Postcode: _____ Telephone No: _____ Mobile No: _____

Email Address: _____ () please tick if we *cannot* contact you via email

DOG'S DETAILS:

Dogs Name: _____ Breed: _____ Sex: _____ Age: _____

Vet's details if different to vaccination certificate: _____

Microchip number : _____

EMERGENCY CONTACT DETAILS:

Name & Address: _____ Telephone No: _____

BOOKING DATES:

Booking Date From: ____/____/____ Arrival Time (Approx): ____

Booking Date To: ____/____/____ Collection Time (Approx): ____

Admission / Collection .

IMPORTANT: YOUR PETS MUST REMAIN IN YOUR VEHICLE UNTIL YOU HAVE CHECKED IN AND WE HAVE SEEN A VALID VACCINATION CERTIFICATE. Monday to Sunday 09:30 -11 am & 3pm – 4.30pm: Sunday 9.30pm – 12.30pm. Admission or collection outside of these hours is by prior arrangement. Please note: If less than 7 days notice is given for cancellation or dates change or on arrival or your pets vaccinations are out of date then we will have to charge for the period booked. Please note access to the kennels is via an exercise area so please do not open the gate until you are accompanied by a member of staff. Your vaccination certificate will be retained by us and returned at the end of boarding.

FEEDING REQUIREMENTS:

Please let us know your dogs normal brand of food and any other requirements we may need to know, to enable your dog's stay to be as close to their normal routine as possible.

Food Brand _____ Frequency () Any food intolerance (please state)?

Medication: Owners are required to provide a separate care sheet with details of medication. We are unable to accept dogs within 14 days of any veterinary procedure.

Other Information: (e.g. chewing, other dogs, treats)

Woodland Walks: If walks are booked please note dogs will be on extended leads and will have a kennel id tag added to their collars or harness. Walks are off the premises and dogs are covered by our insurance.

Please note once we receive the signed boarding contract your booking is confirmed and you have agreed to the Terms and Conditions on page 2.

Signed : _____ (Owner) Date: _____

Terms & Conditions of Acceptance

1. The owner warrants that the animal(s) being boarded is/are in a fit and healthy condition.
2. Dogs being boarded are required to have current vaccinations with the certificates being produced on arrival, otherwise boarding will be refused. All vaccinations must be valid at least 14 days prior to boarding and cover the whole of the boarding term. Dogs are to be vaccinated against, Distemper, Hepatitis, Leptospirosis, Parvovirus and Kennel Cough. We recommend that dogs are wormed and have parasite protection.
3. Whilst every care will be given to pets Catsash Boarding Kennels will not be held responsible for any illness, injury, loss or damage to the animal(s), however caused during their stay. Boarding is entirely at the owner's risk. Dogs taken on Woodland Walks must be used to exercise of up to 1 hour in rural conditions.
4. All pets are insured for Veterinary attention, only if the illness or injury occurs during the term, or within 72 hours of leaving our care, up to a maximum of £1000 per pet. Any further expenses will be charged to the owner. It is emphasised that our insurance excludes any current or recurrent illness or injury.
5. We will contact you or your emergency contact should we consider veterinary attention is required. Dogs will either go to their normal vets or Usk and Caerleon Vets who have 24 hour coverage.
6. Any bedding, toys supplied by the owner that are damaged/destroyed by the animals are left at the owner's risk and any Veterinary treatment required following such event will be at the owners expense.
7. Special dietary requirements will be administered as supplied and requested by the Owner.
8. All reasonable efforts will be made to administer oral medication or to apply external treatments as directed of which there is no charge to the owner. However, if required Veterinary assistance may be requested at the Owner's cost without prior consultation.
9. Boarding fees are charged to include the day of arrival & departure. Boarding fees are payable at the end of the term on collection. No pets will be released until full and final payment has been received. Departure day will not be charged if your pet is collected before 10am.
10. Catsash Boarding Kennels reserve the right to retain any animal, charging for the extended stay until such time as the outstanding account is settled, or to dispose of the animal with a suitable rescue centre, if any account becomes overdue or if the animal is not collected within 7 days of the due payment and/or collection date. Any costs involved will be the responsibility of the owner.
11. In the event of any delay in collection, notification must be given at the earliest opportunity and Catsash Boarding Kennels reserves the right to refuse the extension or move your dog into a holding kennel.
12. Catsash Boarding Kennels reserves the right to add, change, or vary these Terms & Conditions at any time. However the latest prevailing Terms & Conditions are always on view in reception for inspection during the registration process.